

To: 'Tharesearch@aol.com'[Tharesearch@aol.com]
From: Brian Broderick[broderick@bortz.com]
Sent: Thur 9/13/2012 11:06:14 AM (UTC-06:00)
Subject: RE: Cable Operator Study Status

Sandi,

Thanks for the email. I'm going to try to get some more surveys to you by the end of the week or Monday at the latest. After that, you'll have many more by the end of next week and we are planning on most of them being sent to you by the end of the month. There will be some in October – but, again, the goal is getting almost all of them to you by the end of September.

Also, Jim wanted me to tell you that there is not a completion date that you need to worry about. We wanted the get in the field over the summer – which you did. Now we just want to work toward the normal completion rate and there is no end date or timing that you have to be concerned about.

I hope this answers your questions but please let me know if you need anything else. If you need me to try to get alternate numbers, just let me know. Hope you had a great summer – it flew by!

Brian

Brian Broderick
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(We've Moved! Note new address above)

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From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Wednesday, September 12, 2012 12:51 PM
To: trautman@bortz.com
Cc: broderick@bortz.com
Subject: Cable Operator Study Status

Hi Jim and Brian:

I hope this finds you both doing well.

I wanted to give you a update of the status of the 40 surveys we have received

We've completed about 8 completes so far. There are a few we are still trying to get workable numbers for.

I was also wondering when we may expect more surveys to work on? I was also concerned about your anticipated completion date for the study because I wanted to be sure we would have enough time to make our normal completion rate.

As you know, with this project it does take some time to first get the correct contact person and then make contact with them. We can also only contact each of them a couple of times a week or risk the chance of losing them for bothering them to often. It also takes a little longer with the WGN studies because we first have to get their cooperation and then e-mail them and call them back.

Again, my main concern is having enough time to get you the completion rate you need.

Let me know if you have any questions.

Thanks,
Sandi